What We Do

Agriculture, Weights and Measures ensures a fair marketplace by verifying products are sold by accurate weights, measures, and prices.

- Protects consumers so they get what they pay for
- Pay only the lowest advertised price
- Allows for true value comparison
- Protects businesses by ensuring fair competition in the marketplace

This seal is affixed to a commercial weighing or measuring device after passing inspection and testing by a Weights and Measures inspector.



San Diego County ordinance requires this notice be placed at each retail Point of Sale station to advise the consumer who to contact if they believe they have been overcharged.

ATTENTION CONSUMERS:

Check your receipt and notify store management immediately of any overcharge.

Consumers are entitled to pay no more than the lowest posted, advertised, or quoted price for any commodity offered for sale at a retail establishment.

For information or to file a complaint, contact:
County of San Diego,

Department of Agriculture, Weights and Measures at: 1-888-TRUE-SCAN (1-888-878-3722) or www.sdcawm.org

1-888-TRUE SCAN (1-888-878-3722) or www.sdcawm.org

Weighmasters and Service Agencies

Licenses for Weighmasters and Service Agencies are obtained though the California Department of Food and Agriculture, Division of Measurement Standards.

For more information about these licenses and the State Division of Measurement Standards visit: http://www.cdfa.ca.gov/dms

More Information

County government home page and ordinances: http://www.sdcounty.ca.gov/

To check if a device is type approved:

National Type Evaluation Program (NTEP)

http://www.ncwm.net/certificates

California Type Evaluation Program (CTEP) http://www.cdfa.ca.gov/dms/programs/ctep/ctep.html

References

California Business and Professions Code,
Division 5
San Diego County Regulatory Ordinances,
Chapter 17 and Chapter 20



COUNTY OF SAN DIEGO
AGRICULTURE, WEIGHTS AND
MEASURES
WEIGHTS AND MEASURES DIVISION
9325 HAZARD WAY, SUITE 100
SAN DIEGO, CA 92123

Phone: (858) 694-2778 Fax: (858) 467-9278 E-mail: sdcawm@sdcounty.ca.gov

AGRICULTURE WEIGHTS MEASURES

Guide to Business Requirements for Weighing or Measuring Devices and/or Point of Sale Systems



Requirements for Businesses that Use Weighing or Measuring Devices and/or Point of Sale Systems for Commercial Use

Scales and Meters

State and County laws require the annual registration and inspection of commercial weighing and measuring devices before they are placed into service. These include:

- Scales
- Gas pumps
- Water vending machines
- Liquefied petroleum gas meters (LPG)
- Taxi meters
- Wire, cordage, & fabric meters
- Utility meters (privately owned)
- Odometers
- Utility Submeter

Laws also require these devices to be inspected at a defined frequency to determine accuracy and ensure a fair and equitable marketplace.

Commercial weighing and measuring devices used in California must be either CTEP or NTEP approved devices.

Registration and Annual Fees

To register and pay the annual fee for a Device or Point of Sale system:

Telephone:

(858) 694-2778

Visit us at:

Agriculture, Weights and Measures 9325 Hazard Way, Suite 100 San Diego, CA 92123

Check online at:

www.sdcounty.ca.gov/awm/wm.html

AWM conducts regular, unannounced, inspections and tests all commercially used devices to ensure they are in compliance and that retailers honor the lowest posted price. An annual registration fee is paid by the business to offset the cost of the inspection.

Point of Sale (POS) Systems

County ordinance requires the annual registration of retail POS Systems as defined by California law before being used by a retail establishment.

POS systems include any computer or electronic system such as, but not limited to:

- Universal Product Code Scanners (UPC)
- Price Lookup Codes (PLU)
- Stock-Keeping Units (SKU)
- Other electronic price lookup systems that determine the price of the item being purchased by a consumer

POS systems used for retail customers must include a customer price display. Customers must be able to clearly see the price of each item as it is entered in the register.

